

# Expert Teams – Transplant

*Case-Based Learning & Mentorship*

Thursday, May 18, 2024

Facilitator: Stephanie Hull, ESRD National Coordinating Center



# Meeting Logistics

- Call is being recorded
- Participants can unmute themselves
  - Please stay on mute unless you are speaking
  - Do not place the call on “hold”
- Everyone is encouraged to use the video and chat features
- Meeting materials will be posted to the ESRD NCC website.



# Who Is On The Call?

Clinician and  
Practitioner  
Subject Matter  
Experts

Dialysis Facility  
and Transplant  
Professionals

ESRD Network  
Staff

Kidney Care  
Trade Association  
Members

Centers for  
Medicare &  
Medicaid Services  
(CMS) Leadership

# What are Expert Teams?



Participants from varying levels of organizational performance, each with lived experience and knowledge, come together to support continual learning and improvement



Help others learn faster by sharing what worked and what didn't work around a particular case, situation, or circumstance



Bring the best possible solutions to the table

# Expert Team Call Objectives



Prepare for improvement using shared clinical cases



Test processes through the application of knowledge from the cases



Use inquiry-based learning to problem solve



Examine clinical reasoning, problem solving, and decision making through lived experience



Act as a consultancy for behavior change and improvement

# Transplant Goals

- Increase the number of patients added to the kidney transplant waiting list
- Increase the number of patients receiving a kidney transplant
- Develop education to increase choice of dialysis patients to receive a high KDPI kidney

# Questions to Run On: How Might We ...

- Improve communication between transplant centers and dialysis facilities to ensure patient readiness for a kidney transplant?
- Identify and develop unique strategies to continue reduce socioeconomic barriers to kidney transplant?
- Improve patient understanding of what it means to be on the kidney transplant waitlist?

# Transplant: Innovation Driving Success

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IPRO ESRD Network Program







# Transplant: Innovation Driving Success



## QUALITY IMPROVEMENT ACHIEVEMENTS

### Waitlist

- The IPRO ESRD program ran at a 5% waitlist rate. This is higher than the rate for the nation which averaged 4%.
- IPRO added 721 more patients to the waitlist in the first six months of this year compared to last year.

### Transplant

- The IPRO ESRD program transplantation rate increased by 2% over baseline while the national rate decreased by 7%.
- IPRO transplanted 817 more patients in the first six months of this year compared to last year.

## INNOVATIONS THROUGH:

### Technology

- 3,800 users access IPRO's online portals for help desk assistance and to use - IPRO Learn, our on-demand, 24/7 quality improvement portal.
- Kidney Transplant Compare is a unique patient/provider website that IPRO has offered to help patients make the best choice in their transplant care. It will soon also be available in a mobile application.

### Collaborations

- IPRO is mitigating barriers and driving outcomes in concert with health equity organizations, clinical researchers, and local coalition groups.
- Working alongside 30 transplant centers to reduce disparities and increase access to kidney transplant through the RaDIANT study.
- IPRO is building relationships with 279 CKD educators in the community to drive early transplant education.

### Best Practice Sharing

- Connecting low and high performers with a focus on region-specific barriers and practices reaching over 2000 providers via webinars, newsletters, and community coalitions.
- Working to simplify health literacy evaluation tools for transplant.

### Patient-to-Patient Engagement

- Enlisted 825 Patient Facility Representatives and trained 130 peer mentors through IPRO's Peer Mentorship Program.
- Partnering with patient advocacy groups to support the Patient Expo, a unique face-to-face education sessions with a focus on transplant.

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# Questions and Answer Discussion

# Knowledge Into Action



# Top Take-Aways



What is one thing you learned today that you could start doing immediately?



How will this action improve your current way of doing the practice/process?



Who is involved and how can they support the action to make it sustainable?

# Recap & Next Steps

- Additional pathways for learning
  - Sharing Best Practices to a greater community through coalition meetings
  - Using Case Study examples to identify new ways of doing something and missed opportunities
- Next meeting –August 18, 2023 @ 2:00 p.m. ET

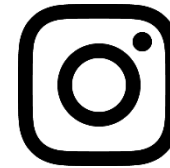
Visit the ESRD NCC website to find materials and share <https://esrdncc.org/en/professionals/expert-teams/>



# Social Media



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National Coordinating Center (NCC)



Expert Teams – Case-Based Learning & Mentorship

# Thank You

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