### Vascular Access Management A Toolkit for Medical Directors

#### Produced by FFBI Community Education Workgroup June, 2011



# What is the Role of the Medical Director in Vascular Access (VA) Management?

- Process development
  - Leads monthly vascular access meeting and review with interdisciplinary team
- Protocol oversight
  - Ensure policies reflect current standards of care & best practice
- Ensure quality education and competency of staff
- Communication with other clinicians (nephrologist, NP, PA)
- Ensuring unit has VA Management Program in place:
  - Vascular Access Coordinator responsible for monthly progress reporting
  - Tracking process
  - Patient education



### What do the *Conditions for Coverage* say about Medical Director Responsibilities?

- Ensures quality patient care and outcomes (V 710)
  - Follows Vascular Access Guidelines per Measures Assessment Tool (MAT)
  - https://www.cms.gov/GuidanceforLawsandRegulations/05\_Dialysis.asp
- Has active involvement in oversight of facility patient care delivery and outcomes (V711)
  - Attends and contributes during his/her own patients' interdisciplinary meetings
  - Participates in performance improvement plans
    - Reviews quality indicators related to improved patient health outcomes (V712)
  - ➤ Manages staff education
    - Ensures that staff receive appropriate education and training to competently perform their job responsibilities (V 713)

## What are the Barriers to the Medical Director Role in VA Management?

- Patient right of refusal to comply with VA recommendations
  - "Informed Non-Consent" refers to the clinician's responsibility to explain the harm of long-term CVC use

Rehman R, Schmidt R, Moss A. Ethical and Legal Obligation to Avoid Long-Term Tunneled Catheter Access. Clin J Am Soc Nephrol 4: 456–460, 2009

- Competing responsibilities
- Weak communication with surgeons and interventionalists
- Necessity to enhance ongoing staff training regarding evaluation and cannulation of AV fistulas and grafts
- Clinicians that do not promote AV fistulas



#### How Do You Address the Clinicians Without "Ownership" in Your Unit?

- Utilize written agreement to establish clinician VA responsibilities upon application for privileges (<u>Nephrology</u> <u>Clinician Agreement</u>)
- Invite clinician(s) to monthly vascular access meetings
  - Collaborative learning sessions discussing:
    - Best Demonstrated Practices
    - Different topic/speaker each month
    - Minutes distributed for those who cannot attend
- Share comparative data with other clinician(s) and units
- Share outcomes data for clinician's patients



### How to Establish a Working Relationship with Access Surgeons and Interventionalists

- Include engaged surgeons and interventionalists in development of unit protocols
  - Access evaluation and management
  - Staff education
- Involve surgeons and interventionalists in unit quality improvement activities
- Share broad outcomes data
  - > Maturation rates, failure rates, additional required interventions
  - Past and current incident and prevalent AVF rates
  - Hospitalization rates
  - Infection rates



## Useful Resources for Building Relationships with Access Surgeons and Interventionalists

- Resources available to enhance surgical outcomes
  - Fistula First Website <u>www.fistulafirst.org</u>
  - Surgical training videos
  - Surgical mentors
  - Regional conferences on surgical technique
- Resources for establishing hospital programs for early surgical referral and follow-up
  - <u>http://www.fistulafirst.org/HealthcareProfessionals/FFBIChangeConcepts/ChangeConcept12.aspx</u>
  - <u>http://www.renalmd.org/page.aspx?id=2544&terms=vascular+access</u>
  - <u>http://www.annanurse.org</u>



#### **Available Tools for VA Management**

- FFBI Website <u>www.fistulafirst.org</u>
  - Change concepts and associated tools
  - Surgical training videos
  - ➢ Vascular access atlas
  - ➢ Staff training videos
- ESRD Forum MAC Catheter Reduction Toolkit
  - http://esrdnetworks.org/mac-toolkits
  - Access management spreadsheet
  - Catheter Only timeline worksheet
  - ≻ QAPI tools
  - Referral letter template
  - Refusal letter template

